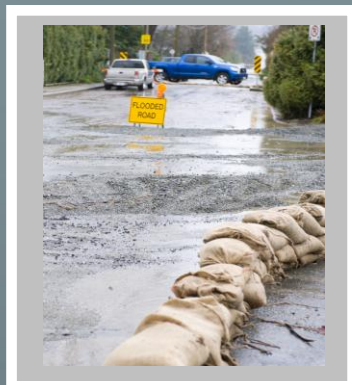


CIOCCA NEWSLETTER

MARCH 2010



What would you do if your area had a serious flood?

IMPORTANT DAYS THIS MONTH:

March 14	Daylight Savings Time
March 17	St. Patrick's Day
March 20	Spring Begins
March 28	Palm Sunday
March 30	Passover

EMPLOYEE BIRTHDAYS:

March 3	Todd Miller
March 9	Kathleen Tracy
March 11	Frank Yeranko
March 16	Alyssa Ciocca (Future Employee)
March 22	Gerome Rowles
March 27	Christopher Ciocca

“HAPPY BIRTHDAY!”

EMPLOYEE OF THE MONTH:

- Mark Schenher

Mark Schenher has been employed with Ciocca's since April 2004. Mark started out as a general cleaner and has since worked his way up to Night Shift Operations Manager. Mark is a very caring individual who always puts the customer's needs first. He is very responsible and we are very happy to have him as a part of our team. Mark enjoys bowling & golf in his leisure time. Thanks Mark for all of your hard work and dedication!

JANITORIAL ▪ WATER & FIRE DAMAGE RESTORATION ▪ CARPET CLEANING ▪ TILE CARE ▪ WINDOW SERVICE

*Our Mission Statement is very important to us!
“Maintain the highest standards of integrity focusing directly on our customer's needs, be passionate about our business and maintain an immediate sense of urgency to our customers.”*

www.cioccas.com

SEVERE WEATHER & FLOOD AWARENESS EVENTS

March is a big month for severe weather and flood awareness events in Indiana! One of the reasons why there are days or weeks designated to teaching about these types of disasters, is so people get an idea of how to respond in each type of situation. For Indiana, March has a Severe Weather Awareness Week: (March 14-20), Tornado Drill (March 17), and Flood Safety Week (March 15-19). (These dates courtesy of: NOAA's National Weather Service)

Our latest testimonial:

“To whom it may concern,

I wish it to be known that Ciocca Cleaning & Restoration has always been there for me and AWS. When we had flooding due to a major plumbing problem, Ciocca was there in a matter of minutes. Money cannot buy the kind of response we saw that day. On a regular basis, Ciocca Cleaning comes in and strips and waxes the floors in our cafeteria, cleans carpets, and in one of our buildings takes care of the daily janitorial services. All of this happens like clockwork and requires no effort on my part to oversee. If I were asked to give a rating of the services that I receive from Ciocca on a whole, it would be a definite 10+. They are always there to solve a cleaning problem for me, and deliver quality cleaning products to the buildings where we provide our own janitorial. Kathleen is always ready to fill my orders and even expedite deliveries when needed. I just cannot express enough how that helps me in my position of Maintenance Manager.

Thank you all at Ciocca!”

Lee Hanlon
Maintenance Manager
Anthony Wayne Services

*Quality Work, Responsive Service,
and a Commitment to People.*



CIOCCA CLEANING & RESTORATION

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