

ISSUE

05

MAY
2011

MONTHLY
NEWSLETTER OF
CIOCCA ENDEAVORS

CioccaNewsletter

IMPORTANT DAYS IN MAY

- May 1 May Day
- May 5 Cinco De Mayo
- May 6 National Day of Prayer
- May 6 National Teacher's Day
- May 8 Mother's Day
- May 12 Nurses Day
- May 21 Armed Forces Day
- May 30 Memorial Day

EMPLOYEE BIRTHDAYS

- May 4 Ryan Harris
- May 7 Terrance Hanks
- May 9 Jesse Warren
- May 14 James Bass
- May 15 Freda Bowen
- May 19 Odessa Melchi
- May 20 Ted Pappert
- May 21 Cory Jenkins
- May 21 Melinda Rykard
- May 26 Marilyn Anchiraoc
- May 30 Ajla Husanovic
- May 31 Jack Cook
- May 31 Gloria Olivo

EMPLOYEE OF THE MONTH

Kathleen Tracy

Kathleen has been a key component in maintaining our customer service EXCELLENCE! She does a fantastic job and puts the customer's needs FIRST! This is an important attribute when working in our industry. Great job Kathleen, keep up the good work!!

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this issue

- Important Days in May **S.1**
- Employee Birthdays **S.2**
- Employee of the Month **S.3**
- Protect Yourself **S.4**

Protect Yourself From Sewer Backups.

Wherever a sewer system exists, so does the potential for a sewer overflow or a sewer backup. Many sewage backups into private property happen when sewer lines become blocked by tree roots or cooking grease. A break in a sewer line or an accumulation of debris from a crack in a pipe may also cause a sewer backup. Blockages and breaks can occur in the public portion of the sewer line or in your private building sewer. Public sewers are typically located in a street, easement, or public right of way. The private portion of the sewer line is everything between the public line and your building.

If you have a sewer backup, the first thing you should do is call Fort Wayne's Water Pollution Control Maintenance Department at (260) 427-1255 or call the One Call to City Hall service center at 3-1-1. (City Utilities sewer customers outside the City limits should call (260) 427-8311). City crews will visit your location to determine if the problem causing the backup is in the public sewer line. If the blockage or break is in the public sewer, City Utilities will fix the problem. City employees are not able to clean your basement or pump sewage out of a private property.

The City will fix problems with the public sewer, but YOU – as a property owner – are responsible for your plumbing. If City Utilities determines that the problem causing your sewer to

backup is located in your private building sewer that connects your building to the public sewer, you are responsible for determining the nature of the problem and getting it fixed. City Utilities employees are not able to remove a blockage in your private line or make private plumbing repairs.

Consider having a backup prevention device. An overflow protection device -- often called a backflow preventer -- can prevent sewage from backing up into your home or business. Some of these devices can reroute the backup to the outside of your building. Better to have the sewage spill in the yard than in the basement. Backflow devices are available from plumbing suppliers. City Utilities recommends having a backflow device installed by a plumber because the elevation and location of the device can be crucial for proper operation. Also, make sure that the device is accessible and follow recommendations for regular maintenance for most effective operation. (Info retrieved from Fort Wayne City Utilities)

If this unfortunate event happens to you call our office to get this cleaned up right away! (260) 483-2112.

