

**IMPORTANT DAYS IN
APRIL**

April 1	April Fool's Day
April 1	Palm Sunday
April 6	Good Friday
April 7	Passover
April 8	Easter
April 22	Earth Day
April 25	Administrative Professionals Day

**EMPLOYEE OF THE
MONTH**

Rita Cook

Rita has been a valued employee since 2004. She meets and exceeds customer expectations, by understanding the individual needs of each of the customers she cares for. Rita is a detailed individual and it carries into her work. Rita's Supervisor describes her as, happy, maintains a great attitude, and is a joy to work with. Keep up the great work, Rita!

Indiana Companies To Watch

**2011 WINNER**

Ciocca Cleaning &
Restoration

4440 Secretary Drive
Fort Wayne, IN 46808
260.483.2112 office
260.478.5339 fax
www.cioccas.com

**Introducing
Ciocca Cleaning & Restoration's
New Delivery Truck**

**jan-i-tor**

[[jan-i-ter] noun

1. a person employed in an apartment house, office building, school, etc., to clean the public areas, remove garbage, and do minor repairs; caretaker.

2. Archaic . a doorkeeper or porter.

Source – Dictionary.com

Dryer Fire Safety

The leading source of Dryer Fires is the failure to clean them.

Facts and figures

*the National Fire and Protection Association

- In 2006, an estimated 17,700 reported U.S. non-confined or confined home structure fires involving clothes dryers or washing machines resulted in 15 civilian deaths, 360 civilian injuries and \$194 million in direct property damage.
- Clothes dryers accounted for 92% of the fires; washing machines 4%, and washer and dryer combinations accounted for 3%.
- The leading cause of home clothes dryer and washer fires was failure to clean (29%), followed by unclassified mechanical failure or malfunction (24%). Thirteen percent were caused by some type of electrical failure or short circuit.

**Dryer Safety Tips**

- Do not use the dryer without a lint filter.
- Make sure you clean the lint filter before or after every load of laundry.
- Be sure your dryer vent is not restricted and the outdoor vent flap is open when the dryer is operating.
- Clean lint out of the dryer vent pipe at least once a year or call Ciocca's to do it for you.
- Don't overload your dryer.
- Always turn the dryer off before you leave home and before you go to bed.

ISSUE

04

April
2012

MONTHLY
NEWSLETTER OF
CIOCCA ENDEAVORS

CioccaNewsletter

EMPLOYEE BIRTHDAYS

April 6 Abby Maller
 April 8 Debra Smith
 April 10 Michael Foss
 April 10 Bryan Hudson
 April 16 Christy Alvarez-Tovar
 April 17 Floyd Porter
 April 21 Sheila Henry
 April 21 Sabrina Ciocca
 April 27 Maria Herrera
 April 29 Kelly Hornsby



Happy Easter



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Thank You

to everyone that came out to see us at the
Fort Wayne Home and Garden Show!



April Newsletter Coupon

2 Area Stain Protection
FREE
 with Minimum
 4 Area Carpet Cleaning

*Print this coupon and present to
 Ciocca's prior to payment
 Limit one discount per visit*

Expires - April 30, 2012



Carpet Cleaning

Did you know that Ciocca Cleaning & Restoration offers Residential Carpet Cleaning?

Our 5 Step Process

- We will vacuum the carpet with an industrial grade vacuum.
- Our technician will pre-condition (pre-spray), and then steam clean using a top rated truck mounted system, at the proper temperature to optimize cleaning.
- Furniture will be moved upon request – free of charge.
- Carpets are groomed upon completion of cleaning.
- After cleaning and before any stain protection is applied, our technician will use our exclusive "Bonnet System" on your carpet. This machine helps remove any residual soil and water, and significantly reduces drying time.

Carpet Manufacturers recommend frequent vacuuming, and steam cleaning your carpet every 12 months. Vacuuming carpet regularly prevents soil from becoming embedded in the carpet's pile, while steam cleaning your carpet provides the deepest cleaning possible.

Call Ciocca Cleaning & Restoration to get your carpets cleaned today, as part of your
 Spring Cleaning!

